#### PRESENTATION OF FINANCIAL RESULTS

For the year ended 09 January 2016







## The Elephant in the Room.....

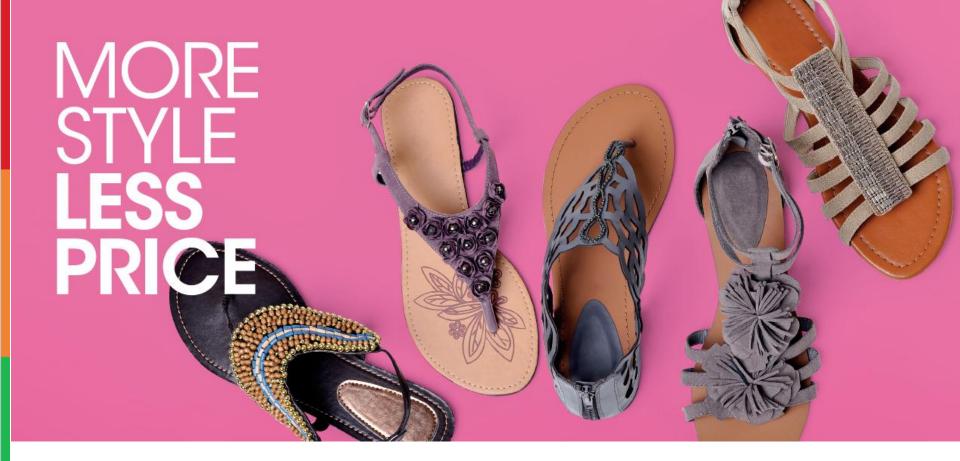


# The Year after Extended Credit .....

	TRUWORTHS		EDGA	RS
CALENDER YEAR*	Turnover Growth %	PAT Growth %	Turnover Growth %	PAT Growth %
F2012	9.8	16.8	17.8	8.7
F2013	2.5	9.8	7.6	11.6
F2014	(18.1)	(152.6)	11.3	22.3
F2015	9.9	162.9	(13.6)	(11.9)

\*For January to December.

Limited





## AGENDA:

STRATEGIC AND OPERATIONAL UPDATE

#### **KEY FEATURES OF THE YEAR**



MORE STYLE LESS PRICE	SALES	Challenging economic environment plus High Base following Extended Credit	•	Retail Sales Cash Sales Credit sales Unit Sales	$\begin{array}{c} \downarrow \\ \downarrow \\ \downarrow \\ \downarrow \\ \downarrow \end{array}$	13.6% 7.9% 15.8% 8.9%
DC CHARTER CLUB	RESULTS	Profit for the year of \$3.9m. Positive Operating Cash flow - \$4.1m	•	Gross profit Profit After Tax Operating Cash flow	$\downarrow$ $\downarrow$ $\uparrow$	14.2% 11.9% 284%
	STRATEGY	Focus on Customer Centricity & Value Preservation.	• • •	Differentiation of Products. Improved Product assortments. Business Process Engineering. Reducing Costs. Leaner Business 0617	t s Re	)-

#### **KEY STRATEGIC INITIATIVES: 3 YEARS**



#### PEOPLE

- Critical skills preservation
- Talent Management
- Upskilling Staff
- Performance Management
- Incentivising Productivity
- Restructuring to enhance accountability, productivity and succession planning

#### SERVICE

- Convenience & Revamps (medium term)
- Store Rationalisation (short term)
- New Stores, particularly Jet (MT)
- Customer Centric Service & Thinking
- Increased focus on the "Customer Service Continuum"

#### **INTERNAL PROCESSES**

- ERP implementation for improved information systems to aid in informed and timely decision making
- Reengineering processes to enhance productivity and efficiency
- More efficient supply management system to reduce lead times.

#### PRODUCT

- Compelling Value, Brands, Prices, Fashionability, Freshness, Quality in assortments
- Diversification of Assortments.
- Buying Right, Buying Smarter
- More efficient stock management



#### In 2015, the Group launched the following products:

- Jet credit was rolled out to all stores across the chain.
- Rollout of credit for the informal sector in Jet chain.

In 2014 Edgars Chain introduced Extended Credit which boosted sales but provided a very high base for the chain in 2015





#### THE CLUB & CSR

CLUB - Corporate Social Responsibility

- \$ 12,000 in cash and \$ 12,600 in Gift Vouchers were won by Club members.
- Each Club member who won selected a rural school of choice for the Club to make a donation in every issue.

Number of Issues	5
Number of Schools	15
Value of Donations	\$ 50,000

In total, more than \$145000 CSR spend on:

- Boreholes for waterless communities
- Anti Litter campaigns
- Environment and wildlife
- Orphanages
- Feeding the hungry
- Education

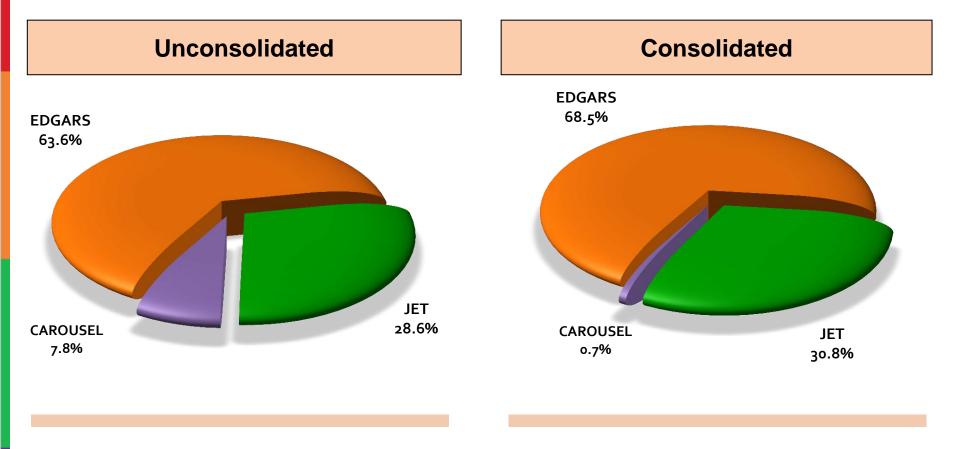
We also nurtured and trained young Zimbabwean Designers

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## SEGMENT ANALYSIS – TURNOVER CONTRIBUTION

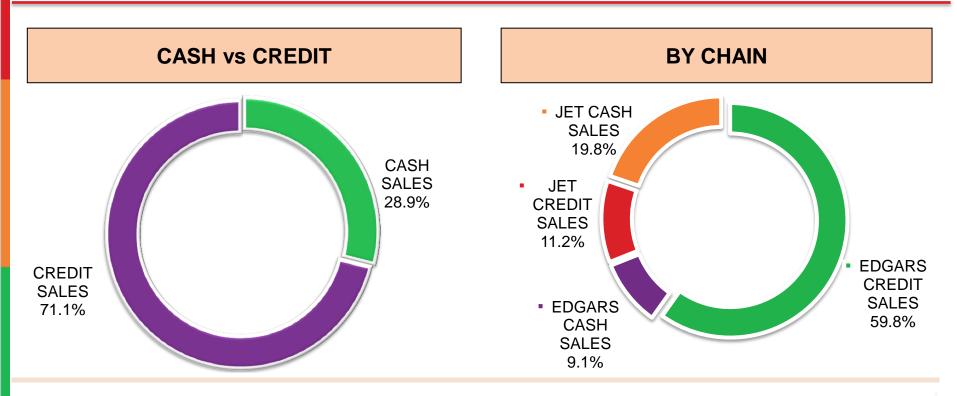


- Jet Chain contribution grew 8.9% with the full rollout of credit in F2015
- Edgars chain contribution declined.

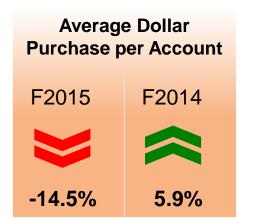
 Carousel third party sales grew by 10.7% over F2014.

#### **TURNOVER SPLIT**





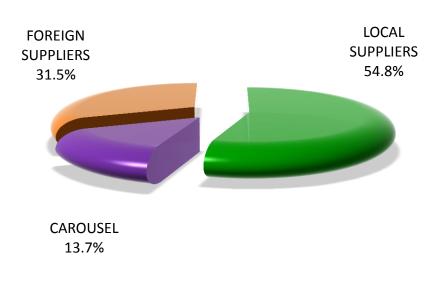
- Credit Sales decline of 15.8%.
- Cash Sales were lower than last year by 7.9%

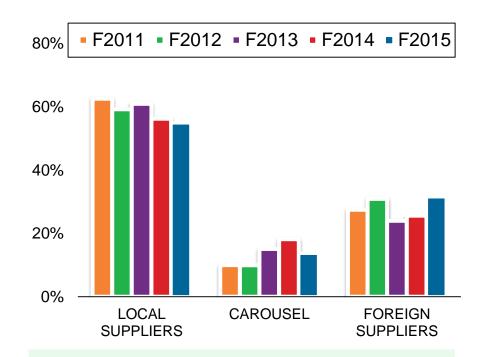




#### **MERCHANDISE - PROCUREMENT**



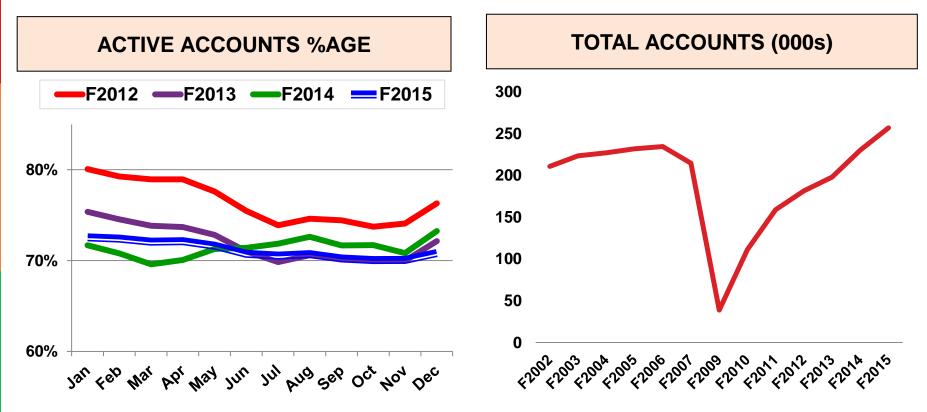




- Total merchandise purchases declined by 9.1% over F2014.
- Merchandise purchases from foreign suppliers grew by 11.8% over F2014.
- Procurement from local, external suppliers remained in the same range as last year.







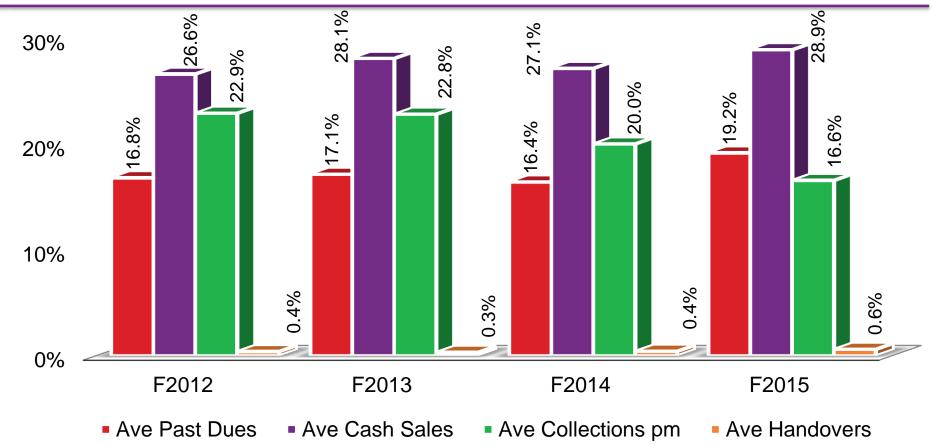
- Average number of new accounts per month = 3,975 accounts (7.6% growth).
- Accounts growth spurred by the full roll out of Jet Credit.
- Average active accounts percentage = 71.2%
- Our SME. financial Inclusion project performed within expectations

Total Accounts

11.6%

#### **CREDIT MANAGEMENT – DEBTORS STATISTICS**





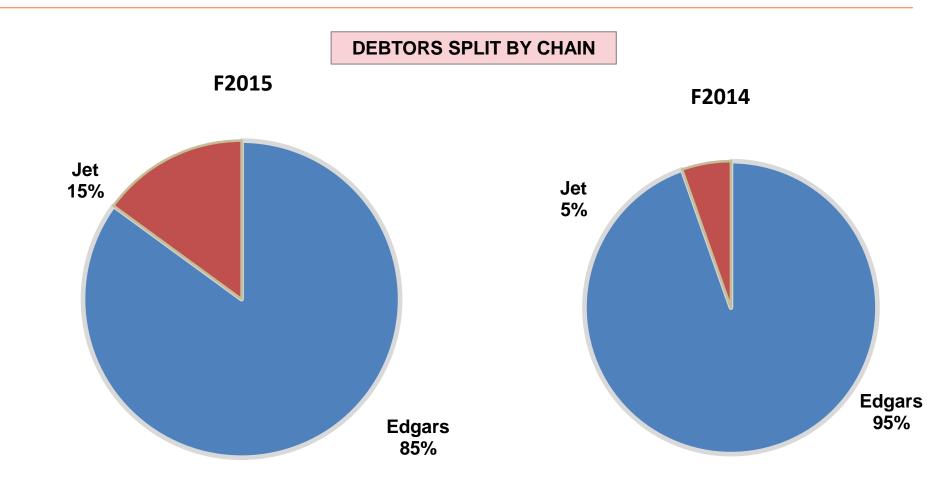
- F2014 and F2015 ratios include Jet Chain which launched full credit in F2015.
- Overall collection rates came down due to introduction of longer term credit to customers. Collections grew 3.3%
- Doubtful Debt Provisions increased from 2% to 6% YOY

3.3%

COLLECTIONS

#### **DEBTORS AND STATISTICS**





## **AGENDA:**

#### FINANCIAL REVIEW







#### **CHAIN STATISTICS**

	EDGARS CHAIN			JET CHAIN			
	F2015	F2014	% change	F2015	F2014	% change	
No. of stores	28	28	-	25	5 25	-	
Trading space (sqm)	28,486	28,486	-	11,796	6 11,796	-	
Turnover per sqm (\$)	1,498	1,968	(23.9)	1,628	3 1,322	23.1	
Turnover per Employee (\$)	120,570	121,093	(0.4)	95,055	5 74,972	26.8	
Unit sales '000	2,159	2,862	(24.6)	2,092	l 1,806	15.8	
Edgars 10.8%							



## FINANCIAL HIGHLIGHTS

	FY2015	FY2014	% change
Retail Sales	62,272,354	72,071,863	(13.6)
Net Profit Margin %	6.4	7.2	(11.6)
Earnings per Share (cents)	1.77	2.02	(12.3)
Trade and Other Receivables \$	32,344,417	34,315,693	(5.7)
No. of Accounts	257,003	230,381	11.6
Gearing	0.66	0.89	26.2
Net Equity per Share (cents)	9.07	7.48	21.3
Cash flow from operations \$	4,102,291	(2,231,255)	283.9
Borrowings @ year end \$	18,024,941	20,342,034	(11.4)

Edgars



### STATEMENT OF COMPREHENSIVE INCOME

\$ 000	FY2015	FY2014	% change
Retail Sales	62,272	72,072	(13.6)
Gross Profit	28,669	33,421	(14.2)
Gross Profit Margin %	46.0	46.4	(0.8)
Other (Losses)/Gains	(24)	(28)	12.2
Credit Management & Debt Collections	(6,104)	(3,788)	(61.1)
Store Expenses	(12,620)	(13,286)	5.0
Depreciation	(1,213)	(994)	(22.1)
Other Operating Expenses	(10,409)	(11,029)	5.6
Finance income	10,511	5,123	105.2
Finance costs	(2,735)	(1,944)	(40.7)
Profit before Tax	6,073	7,475	(18.8)
Taxation	(2,108)	(2,292)	8.0
Profit after tax	3,964	5,184	(23.5)
Other Comprehensive Income	605	-	100.0
Total Comprehensive Income for the period	4,569	5,184	(11.9)



#### AGENDA:

#### LOOKING FOWARD





#### **OUR FORECAST FOR 2016**



	2016 Targets	attid then said my
Turnover Growth	Around 0% or more but dependent on Civil Service Layoffs / Bonuses	
Finance Costs	< 4.2%	
Borrowings @ year end	+/- \$17m	
No. of Accounts	300,000	
Gearing	+/-0.60	

## QUESTIONS



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